



Contact: Drew Brooks, Director, Transfort & Parking Services, [dbrooks@fcgov.com](mailto:dbrooks@fcgov.com)  
Anna Russo, Public Engagement Specialist, Transfort, [arusso@fcgov.com](mailto:arusso@fcgov.com)

Date: Feb. 5, 2021

## FOR IMMEDIATE RELEASE

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### Transfort updates requirements for masks at transit facilities

FORT COLLINS – Effective immediately, Transfort has updated its policy on mask requirements for passengers in response to new federal regulations.

Transfort has required face coverings on buses and indoor areas at transit centers since last May. However, new federal regulations now specify acceptable types of face coverings and extend mask requirements to outdoor areas where Transfort provides service.

All masks must properly cover the nose and mouth, and some types of face coverings will not be accepted. Masks must be worn on Transfort buses and in all indoor and outdoor areas of transit centers and bus stops.

The following face coverings are not allowed: scarves; ski masks; balaclavas; bandanas; shirt collars pulled over the mouth; face shields or goggles alone; masks containing slits, exhalation valves, or punctures; and masks that do not fit properly (large gaps, too loose or too tight).

Passengers who refuse to follow requirements will be denied boarding or removed from Transfort property and may be subject to penalties.

The Centers for Disease Control and Prevention issued [an order](#) on Jan. 29, 2021, that mandates masks on public transportation. The Transportation Security Administration (TSA) issued a subsequent directive supporting the CDC order.

This TSA directive is also in response to the Jan. 21, 2021 Executive Order on promoting measures to prevent the spread of COVID-19 by travelers within the United States and those who enter the country from abroad.

Due to COVID-19, Transfort is operating under reduced service and bus passenger capacity is limited to half (50 percent) of seated capacity. Passengers are encouraged to plan trips outside of peak hours, especially on the FLEX. All Transfort services continue to be fare-free under an emergency order signed in March.

To learn more about Transfort, visit [www.ridetansfort.com](http://www.ridetansfort.com).

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