



Dial-A-Ride and Transit Accessibility Committee Agenda

Date: June 20th, 2023
Time: 10:00 – 11:00 a.m.
Location: Zoom meeting or 281 N. College Ave., Conference Room A

Staff Members in Attendance:

Alexander Bruny, Data Analyst	Kaley Zeisel, Manager, Compliance, Transfort
Annabelle Phillips, Interim Manager, Compliance	Katlyn Kelly, Manager, DAR, Transfort
Courtney Chancellor, Sr Data Analyst	Rory Schulte, Planning Technician, Transit
Jerediah Burianek, Planner, Transit	Troy Moreno, Sr Supervisor, Transit

DARTAC Members in Attendance:

Aaron Fodge, CSU	Megan Kaliczak, zTrip – Stakeholder
Ari Edgley, Foothills Gateway	Natalie Brown, SummitStone Health Partners
Connie Nelson-Cleverly, SAINT	Raymond Standley, DAR Passenger
Cory Schmitt, North Front Range MPO	
Dave Ritchie, DAR Passenger	

DARTAC Member Submission	Agenda Item
Courtney Chancellor	<p>Ridership Update – see presentation.</p> <ul style="list-style-type: none"> • <u>Raymond – Do we have data on COLT ridership by route?</u> <ul style="list-style-type: none"> ○ Kaley stated that we do not have Loveland ridership data.
Katlyn Kelly	<p>Dial-A-Taxi Voucher Cap</p> <ul style="list-style-type: none"> • Katlyn explained that during the pandemic, we did not have the 20 voucher daily cap because there was a decrease in usage and plenty of funding available. There was an average of 13 daily trips in 2020, 16 in 2021, and this year we have seen an average of 30 trips a day. <ul style="list-style-type: none"> ○ The voucher cap has been reimplemented due to this increase in usage. There are flyers in the vehicles and zTrip has been doing education when clients are booking trips. • Dave – <u>Has there been any thought given to the idea of ridesharing for Dial-A-Taxi?</u> <ul style="list-style-type: none"> ○ Katlyn explained that ridesharing is not the purpose of the program. Dial-A-Ride is more built around being able to rideshare. ○ Megan confirmed that ridesharing is not how the program is set up to be. ○ Katlyn stated that ridesharing is something she can look into.

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<p>Katlyn Kelly</p>	<p>Discuss Future of DARTAC and Review Policies.</p> <ul style="list-style-type: none"> • Katlyn discussed other options including the Disability Advisory Board and Transportation Board for information sharing, or if we are to move forward with keeping DARTAC, she discussed needing to comply with City Attorney guidance. • Aaron – <u>Is DARTAC a federal requirement?</u> <ul style="list-style-type: none"> ○ Katlyn stated that it is not. • Aaron – <u>What guidance does everyone feel like we are not getting from this group?</u> <ul style="list-style-type: none"> ○ Katlyn explained that the agendas and meetings in the past used to be much more robust. It leads to the question of if the information is not needed or wanted anymore. ○ Kaley stated that there may be existing avenues where Dial-A-Ride related questions/concerns can be funneled. We have also not had representation recently from voting members of the committee. We may need to recruit new members and make the program more robust or look at another avenue. ○ Aaron stated that he has appreciated having an audience with the non-profits that are advocates in the City. It helps him understand how he can support CSU students and employees better. ○ Aaron added that he believes DARTAC is the leadership group that can advocate to the community about raising money for transit. He has asked the City in the past if we could have training for the DARTAC group on how to advocate properly for a citizen’s initiative and what cannot be done. • Dave stated that it would be helpful to have representation from zTrip at every meeting to explain issues and answer questions. <ul style="list-style-type: none"> ○ Megan explained that she comes regularly to the DARTAC meetings, but she agrees that it is helpful to have ride providers involved in the meetings. • Raymond stated that he would like to see representatives from COLT at the DARTAC meetings. <ul style="list-style-type: none"> ○ Courtney explained that we only oversee COLT’s Dial-A-Ride program, so she is not sure what level of transparency we have with them. She added that it would be interesting to see if a representative from COLT would want to join future meetings. • Natalie explained that the group has been really successful when there has been a project or tasks that needed effort or advocacy. Over the last 5 years, that has not been needed until now, but she would hate to see the group disband. This may be a good
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	<p>opportunity to recruit more users. <u>Is that a role the City can take or is it something the City may need help with from the various organizations who work with DARTAC?</u></p> <ul style="list-style-type: none"> ○ Katlyn stated that it would require some assistance. For the recruitment process, it would need to be clear and transparent as an online application on the City Clerk’s website. Katlyn would need to meet with the City Clerk’s office and discuss how to advertise that we are recruiting for new members. <ul style="list-style-type: none"> ▪ In the event of recruiting new members, Katlyn would ask for assistance from the DARTAC group to reach out to their peers to see if anyone would be interested in becoming a member. We would also need to make sure everyone is attending the meetings. ● Aaron stated that the extent to which the non-profits can advocate is the main point he was trying to make earlier. He added that there is a difference between advocating and lobbying, and it would be helpful to have these organizations endorse citizen’s initiatives we are hoping to push forward. ● Megan added that zTrip can do their best to disseminate information over the phone or in the vehicles for the Dial-A-Ride passengers to help make the member process something they are aware of. She explained that it is helpful to come to the DARTAC meetings and hear feedback from the passengers in a different way. ● Aaron stated that the various nonprofits can also let their customers know there about the yearly Transfort surveys to get more responses. ● Megan explained that it may be worthwhile to revisit the member term length and discuss shortening it to allow CSU students to be part of the committee. ● Kaley stated that Transfort will take this feedback and have internal dialogue and define internally who should be present at the DARTAC meetings. Transfort can then come back to the group with an update. If we move forward, we will need to do a revamp of the program. An internal discussion will be started on what the next steps look like. ● Connie added that she finds the information shared during the DARTAC meetings very valuable and would like to see the meetings continue. She would be interested to learn the difference between advocacy and lobbying and what is appropriate so they can support transit efforts.
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	<ul style="list-style-type: none"> • Dave suggested including the bus operators and taxi drivers in the committee. They could speak about the issues drivers face with fuel costs, etc. • Natalie added that she would be willing to help if Transfort needed assistance reaching out to the list of stakeholders. Assignments could be given to DARTAC members to reach out to people and find out what would be helpful for them to be more engaged in the group. Meeting in person more might help with engagement as well. • Katlyn – <u>Does the group like this hybrid option? Would we like to go back to all virtual?</u> <ul style="list-style-type: none"> ○ Kaley stated that once we revisit things and see who the new members are, we can decide. ○ Connie added that she would like to see the hybrid option continue because they are a small staff. There are times where she would not be able to attend in person. ○ Katlyn confirmed that there will be a virtual option for the next meeting.
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Old Action Items	Description	Assigned to:
None		

Next meeting: August 21st, 2023

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